



REST API

Service Level Agreement

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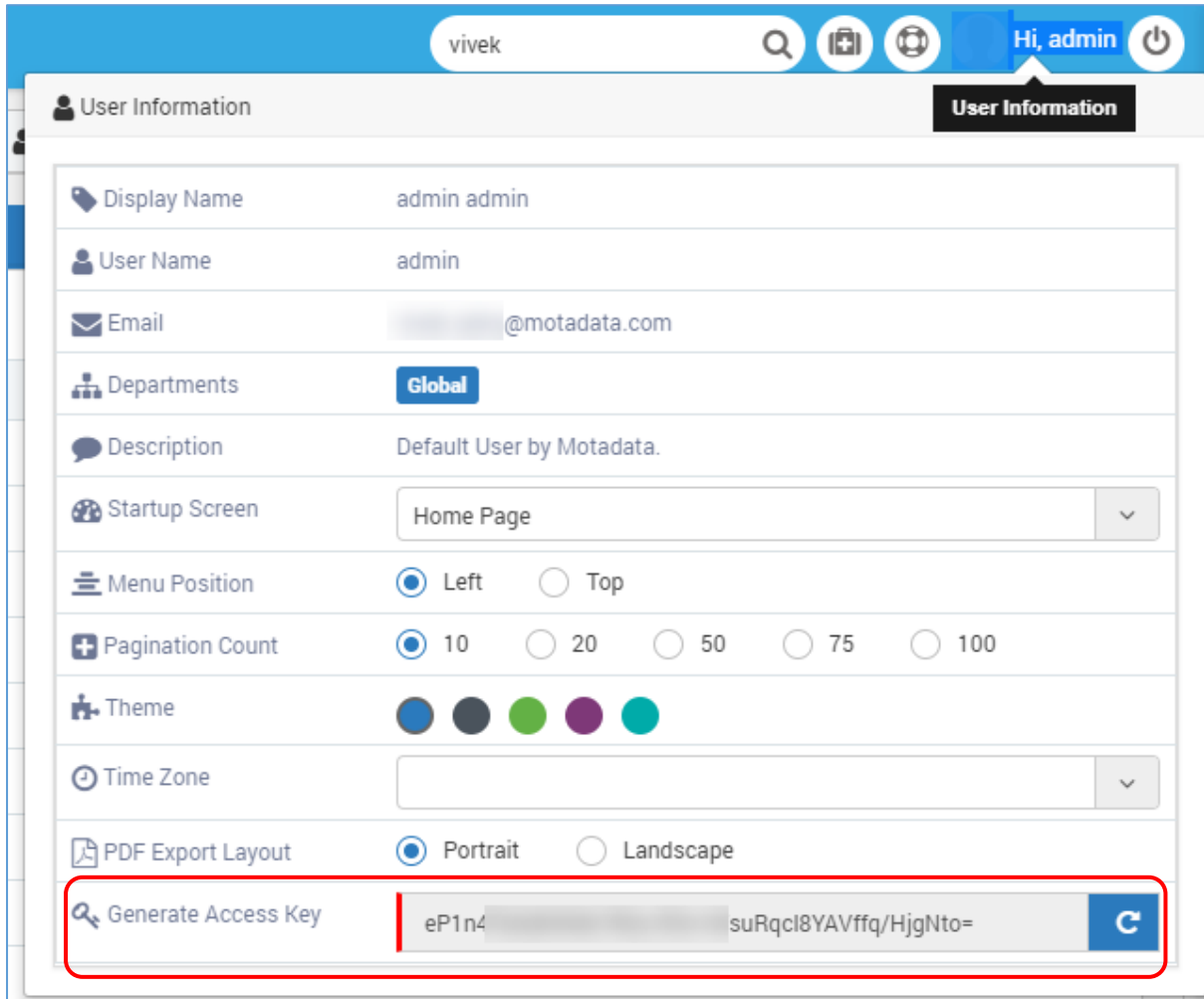
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Prerequisite

You can create and manage monitors in motadata through third party application using API. To consume the API a secret key is required. Click on *User Information* > *Generate Secret Key* and a random key will be generated. Use this key in your API requests. For API document, contact Support [here](#). The support key is different for all users.



The screenshot shows the 'User Information' page in the motadata interface. The user is logged in as 'admin'. The page displays various user settings, including Display Name, User Name, Email, Departments, Description, Startup Screen, Menu Position, Pagination Count, Theme, Time Zone, and PDF Export Layout. At the bottom, the 'Generate Access Key' section is highlighted with a red box, showing a generated key: eP1n4[redacted]suRqcl8YAVffq/HjgNto=.

Display Name	admin admin
User Name	admin
Email	[redacted]@motadata.com
Departments	Global
Description	Default User by Motadata.
Startup Screen	Home Page
Menu Position	<input checked="" type="radio"/> Left <input type="radio"/> Top
Pagination Count	<input checked="" type="radio"/> 10 <input type="radio"/> 20 <input type="radio"/> 50 <input type="radio"/> 75 <input type="radio"/> 100
Theme	<input checked="" type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Time Zone	
PDF Export Layout	<input checked="" type="radio"/> Portrait <input type="radio"/> Landscape
Generate Access Key	eP1n4[redacted]suRqcl8YAVffq/HjgNto=

1 SLA API

Objective	Get the details of the monitor from Motadata
URI	(1) /api/slaDetails?token=xxx //with no parameter (2) /api/slaDetails?token=xxx&&slald=1080,1108 // with SLA support
Method	GET
URL Params	monitorId with single id
Example	http://172.16.10.124:8080/api/slaDetails?token=XXXXXX http://172.16.10.124:8080/api/slaDetails?token=XXXXXX&slald=1080
Result	<pre>{ "result": [{ "target": 90.99, "name": "ERP BSM", "startDate": "15 Mar, 2019 12:00:00 AM", "modifiedDate": "07 Mar, 2019 12:52:55 PM", "slaType": "Daily", "status": "Enable", "businessHour": "24x7", "achieved": "100", "monitoringTime": "1 Day(s)", "elapsedTime": "17 Hour(s),1 Minute(s)", "remainingTime": "6 Hour(s),59 Minute(s)", "complianceTime": "16 Hour(s),57 Minute(s)", "violationTime": "0 Minute(s)", "timeInCompliance": "4 Hour(s),53 Minute(s)", "timeInViolation": "2 Hour(s),10 Minute(s)", "compliancePeriod": "From 15 Mar, 2019 12:00:00 AM To 15 Mar, 2019 11:59:59 PM", "slaState": "Clear", "slald": "39" }, { "target": 90.99, "name": "CRM BSM", "startDate": "15 Mar, 2019 12:00:00 AM", "modifiedDate": "13 Mar, 2019 06:00:34 PM", "slaType": "Daily", "status": "Enable",</pre>

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"businessHour": "24x7",
"achieved": "0",
"monitoringTime": "1 Day(s)",
"elapsedTime": "17 Hour(s),1 Minute(s)",
"remainingTime": "6 Hour(s),59 Minute(s)",
"complianceTime": "0 Minute(s)",
"violationTime": "16 Hour(s),57 Minute(s)",
"timeInCompliance": "21 Hour(s),50 Minute(s)",
"timeInViolation": "0 Minute(s)",
"compliancePeriod": "From 15 Mar, 2019 12:00:00 AM To 15 Mar, 2019 11:59:59 PM",
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"slald": "40"
}
],
"success": "true"
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